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9 product user by the user and the requested information type from the user, all in a database;  
10 and [product information and user information and requested information type in a database;]  
11 [managing the product information and the user information and the requested  
12 information type in the database; and]  
13 distributing the additional product information to [the] a user [upon a request from the  
14 user] automatically corresponding to the additional products that can be used with the product  
15 used by the user and which match the user's requested information type [which both matches  
16 the product being used by the user and corresponds to the requested information type].

1 20. (AS ONCE AMENDED) The product information distributed to the user as  
2 claimed in claim 18, wherein said product information distributed to the user includes a  
3 plurality of product information correlating to products used by the user as indicated by the  
4 user information.

REMARKS

I. STATUS OF THE CLAIMS

Claims 1-20 are pending.

Various of the claims are amended.

II. THE EXAMINER INTERVIEW HELD ON APRIL 18, 2000

Pursuant to the personal interview held between the Examiner and the undersigned attorney on April 18, 2000, the above amendments should distinguish over the references cited in the Office Action. Reconsideration of the claims is requested.

III. REJECTION OF CLAIMS 1-6, 10-13, AND 16-17 UNDER 35 U.S.C. § 103

Page 2 of the Action rejects claims 1-6, 10-13 and 16-17 under 35 U.S.C. § 103(a) as

being unpatentable over Hill, U.S. Patent No. 5,761,649 (hereinafter "Hill").

Claim 1 (as amended) recites, "... said type of information can include [a version update or] information about products which can be used in combination with products that are used by the users . . ."

As stated during the personal interview, Hill does not relate to information about products which can be used in combination with products that are used by the users. The remaining independent claims recite a similar feature.

Therefore, in view of the above amendments, the rejected claims are not unpatentable over Hill, and withdrawal of the rejections is respectfully requested.

### III. REJECTION OF CLAIMS 7-9, 14-15 AND 18-20 UNDER 35 U.S.C. § 103

Page 6 of the Action rejects claims 7-9, 14-15 and 18-20 under 35 U.S.C. § 103(a) as being unpatentable over Hill in view of Peschel, Joe, "Lubricate Your System With Oil Change," +Infoworld, v18, n51m p.93 (hereinafter "Peschel").

Claims 7-9 are dependent upon claim 1, which for the above reasons, should be allowed over the cited art.

Claims 14 and 15 (as amended) recite, "the new information including additional products that can be used with the product used by the user." Neither Hill nor Peschel relate to this feature.

Claims 18 and 19 (as amended) recite, "automatically distributing to the user, additional product information corresponding to the additional products that can be used with the product used by the user and which match the user's requested information type." Neither Hill nor Peschel relate to this feature.

Claim 20 is dependent upon claim 18, which for the above reasons, should be allowed over the cited art.

Therefore, in view of the above amendments, the rejected claims are not unpatentable

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over Hill and Peschel, and withdrawal of the rejections is respectfully requested.

#### IV. CONCLUSION

If the Examiner has any remaining informalities to be addressed, it is believed that prosecution can be expedited by the Examiner contacting the undersigned attorney for a telephone interview to discuss resolution of such informalities.

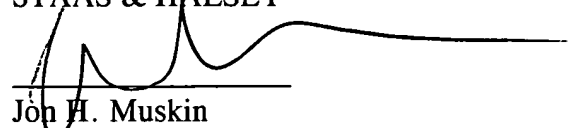
If any further fees are required in connection with the filing of this Amendment, please charge same to our Deposit Account No. 19-3935.

Respectfully submitted,

STAAS & HALSEY

Date: 9-19-00

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